



## What is Metal & Wire Theft?

- Thieves target metal and/or wire from street lamps, telephone and power lines, vacant buildings, and homes under construction.
- Look out for covers removed off of street light poles or junction boxes, wires hanging out of covers or compartments, and people transporting, stripping or stealing odd or large amounts of metal and/or wire, and damaging property.
- Once stolen, thieves will burn and strip the wire to remove identifiable casings.

## Who to call

### REPORT IT: IT'S EASY

Do your part to make our community safer.

**EMERGENCY 9-1-1** For crime in progress

**RCMP NON-EMERGENCY** 604.599.0502  
For all other reports

**CRIME STOPPERS** There are 4 ways to leave an anonymous tip:

**TALK** 1.800.222.TIPS (8477)

**TYPE** [www.solvecrime.ca](http://www.solvecrime.ca)

**TEXT TIP** Text 'BCTIP' and send your tip to CRIMES (274637)

**FACEBOOK**

[www.facebook.com/metrovancouvercrimestoppers](http://www.facebook.com/metrovancouvercrimestoppers)

### CITY OF SURREY

Lamp Standards & City property:  
604.591.4338 (8:30am - 4:30pm weekdays)

City Emergency Afterhours: 604.591.4431

**BC HYDRO** Report all suspicious activity near substations, transmission lines, distribution boxes, and under bridges 1.877.311.8611

**TELUS** 911 crime in progress  
604.310.3131 (phone line repair)

**MOBILE CITIZEN SERVICE REQUEST APP** Submit your service request or report a problem with Surrey's new Mobile Citizen Service Request App from SeeClickFix, available on Blackberry, iPhone, and Android devices. Go to [www.surrey.ca/city-services](http://www.surrey.ca/city-services), then scroll to 'mobile apps' or 'on-line services'.

PRINTING GENEROUSLY DONATED BY:



IN SUPPORT OF THE:

City of Surrey  
**Crime Reduction Strategy**



13794

## Taking Action on Metal & Wire Theft

### ENHANCING COMMUNITY SAFETY



**CALL NOW!**

To report metal & wire theft see reverse for details.



# What to look for?

- People transporting odd or large amounts of wire or metal.
- People digging under roadways or underpasses for metal tubing.
- Covers removed off street light poles or junction boxes.
- Wires hanging out of covers or compartments.
- Smell of burning rubber (indicates thieves burning insulation off stolen wire).
- Power lines “down” or ropes/ladders nearby that may be attempting to pull power lines down.

## How does metal & wire theft impact you?

- 9-1-1 service disruptions.
- Threats to infrastructure and public safety (hospitals, emergency response systems).
- Power outages — e.g., electricity, heating, street and traffic lights, highway advance warning signs.
- Communication systems such as phone, television and internet service outages.
- Increases to service costs and added resource demands.
- Construction sites, homes/buildings during renovations, and developments can be targets, increasing costs significantly.



## Call 9-1-1 when:

- **Crime is in progress.**
- Individual or group is seen with wire and/or is currently digging or tampering with pole or overhead wires.
- If an individual or group is seen stripping or burning wire.

## Call the Surrey RCMP non-emergency number at 604-599-0502 when:

- **The crime is not currently in progress** but you come across signs of wire theft, such as digging or prepping to dig around poles, tampering with poles or overhead wires, or piles of burnt wire or casings.
- See reverse back panel for numbers and ways to report.

## BE A GOOD WITNESS

Be prepared to answer questions from the RCMP operator when making your call. Remember to take notes and ask for a police file number.

Things to note:

- vehicle description
- license plate
- suspect description (clothing)
- time of day
- direction of travel and any other details

See our website for more information.  
[WWW.SURREY.CA/CRIMEREDUCTION](http://WWW.SURREY.CA/CRIMEREDUCTION)